



CASE STUDY

How Affiliated Hospitalists Gained Peace of Mind With Reliable IT Support

Responsive, knowledgeable support helped a healthcare team keep systems running smoothly with less IT uncertainty.

CLIENT: Affiliated Hospitalists PLC



INDUSTRY: Healthcare

LOCATION: Phoenix, AZ

SERVICES: Managed IT Services

EXECUTIVE SUMMARY

In healthcare, reliable IT support is essential to keeping daily operations moving. Affiliated Hospitalists PLC needed a dependable partner that could respond quickly, apply practical expertise, and reduce uncertainty around system performance. Network Systems & Solutions provided ongoing managed IT support that helped keep systems running smoothly and gave the team greater peace of mind.

CHALLENGES

- Healthcare operations required dependable IT support to keep daily systems available and stable.
- The organization needed knowledgeable help when technical issues threatened to slow workflows.
- System interruptions could create operational friction in a field where reliability is critical.
- The team needed confidence that IT concerns would be handled without added stress or confusion.

NETWORK SYSTEMS & SOLUTIONS'S APPROACH

KEY ACTIONS

- Provided responsive IT support to address needs quickly and keep operational issues moving forward.
- Applied practical technical knowledge to support the systems the healthcare team relies on daily.
- Maintained an ongoing support relationship focused on stability, communication, and accountability.
- Helped resolve technology concerns in a way that made the client experience seamless and positive.

SOLUTIONS

- Ongoing managed IT support gave Affiliated Hospitalists a dependable resource for day-to-day needs.
- Responsive helpdesk support helped reduce uncertainty when technical questions or issues came up.
- Knowledgeable system support helped keep core technology running smoothly across daily operations.
- Relationship-focused service created a clearer, more confident IT experience for the client team.

RESULTS

- **Affiliated Hospitalists experienced a seamless and positive working relationship with NSS.**
- **The team gained responsive, knowledgeable support for the technology their operations depend on.**
- **Systems continued running smoothly with NSS playing a key role in day-to-day IT reliability.**
- **Reliable support delivered greater peace of mind in a healthcare environment where IT matters.**

WHAT CLIENT SAYS

“Working with NSS has been a seamless and positive experience for Affiliated Hospitalists. Their team is responsive, knowledgeable, and plays a key role in keeping our systems running smoothly. Reliable IT support is critical in our field, and NSS consistently delivers peace of mind.”

— Sheena Watts

Get IT Off Your Plate

Talk with NSS about managed IT support that keeps your systems stable, clear, and ready for work.

Schedule IT Assessment